

STUBAI SKIPASS

GENERAL INFOS

The Stubai Ski Pass is valid from early December (start ski operation in the Schlick 2000 ski area) to 7 April 2024. During that period, customers are entitled to use the individual lift facilities in the four ski areas in the Stubai Valley (Stubai Glacier, Schlick 2000 ski centre, Serlesbahnen Mieders and Elferlfite Neustift) during their opening times and acc. to their general terms and condition or carriage conditions resp. The ski pass is valid from 4 to a maximum of 21 days.

IMPORTANT INFORMATION ABOUT YOUR SKI PASS

- + The ski pass is non-transferable.
- + The ski pass must be presented or handed over to lift personnel upon request.
- + Lost ski passes will be replaced upon presentation of a sales receipt and for a handling fee.
- + Forgotten passes will not be replaced.
- + Claims of used ski passes cannot be accepted.
- + ID requirement: The age of children, youths, and seniors or other reasons for obtaining a discounted ski pass must be proven upon request with an appropriate photo ID when purchasing tickets as well as upon admission. Please understand that without identification neither free tickets nor discounts can be granted.
- + Controls after the turnstile/at the lift entrance: Guests in this area are in the control zone. Here, passes must be presented to the cable car personnel or control bodies upon request and handed over if required. In the event of refusal to allow access to the data, the data carrier may be blocked and access denied. Guests found within the control zone without a pass or with an invalid pass are subject to a fine. Misused passes shall be confiscated without replacement. Those without a valid ski pass will be subject to a fine of €40.00 in addition to the purchase price of a day pass from the respective service provider.
- + Contactless check-in: Ski passes are issued exclusively on KeyCards. The deposit fee amounts to €2.00. Undamaged and functional KeyCards can be returned at all points of sale and at the return machines.
- + The tariff and transport regulations as well as the general terms and conditions of the respective lifts apply. All prices include VAT. We reserve the right to change rates!

- + The individual services to which this pass entitles the holder at the four Stubai valley ski resorts are provided by legally independent businesses. Business owners who sell the passes only act as an agent for the other business owners. Therefore, only the respective business is obliged to provide the individual services and to compensate for damages in the event of any incidents.
- + During the period mentioned above, ski passes from a validity of four days are additionally valid in all other ski areas in the Stubai Valley (Schlick 2000 Ski Centre, Serlesbahnen Mieders, Elferlfite Neustift). The prices are adapted to the main season rates for the Stubai Glacier and are understood as additional services without surcharge.
- + The respective opening times (season start, closing times) are determined autonomously by the ski areas. These are not fixed dates, because the actual operating times of the members of the Stubai Ski Pass depend, for example, on the weather, technical defects or any measures ordered by the authorities (such as closures). The closure of one of the partner areas does not constitute a claim for reduction or refund of the ski pass.
- + Skipass Refund: in the event of a sports accident, the ski pass must be deposited immediately at one of our ticket offices. A medical certificate from a local doctor can be provided by the following day. The days of use shall be deemed to be the days from the date of issue to the date of return of the ski pass. Reduced-rate day tickets, and one-day tickets are not refundable. Only the ski pass of the injured person will be reimbursed. The cable car terms and conditions of carriage do not provide for ski passes to be refunded or extended if the cable cars cannot be operated due to force majeure (e.g. storm, avalanche danger, lack of snow, government-ordered closure, etc.).

DISCOUNTS (ID REQUIRED)

- + **Children:** Born 2009 – 2013 under 10 years old when accompanied by a paying parent in the same ticket category
- + **Youths:** Born 2005 – 2008
- + **Seniors:** Born 1939 – 1958; born 1938 and later = free
- + **Ski instructor:** ID card with valid international annual stamp (ISIA or IVSI stamp) = youth rate
- + **People with disabilities:** ID from 60% disability = youth rate
- + **Groups:** 9% discount for 10 or more tickets

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